

Virus Prevention in the Acupuncture Centre

(updated 16/3/20)

Are you coughing or sneezing and infectious?

Please stay at home and self-isolate for 14 days as per government public health requirements.

Are you coughing or sneezing and NOT infectious?

Please call or email us beforehand to book a private room.

We understand that coughing and sneezing can occur for a variety of reasons. **However, for the peace of mind of all clients, our policy is that your treatment must take place in our private treatment room.**

- You will be shown directly to your room upon arrival.
- If there is a wait period, this will take place in your room.
- Even though you are not infectious, we may ask you to wear a face mask so all clients and staff can relax.

Please note, there will be no additional charge for use of the private room.

What about coughing in the Acupuncture Centre?

Our updated policy is designed to prevent coughing in the Acupuncture Centre. However, life is never straightforward! Sometimes the needles can cause respiratory stimulation, which means that either you or a fellow client may occasionally cough. There is no need to be alarmed by this. However:

If you are coughing, or hear another client coughing and feel uncomfortable about it, please use your emergency buzzer.

- All concerned clients will be offered a facemask if available.
- If you are the client who is coughing, please be aware that **a)** you will be required to wear a facemask and **b)** depending on the comfortability of other clients, we may ask you to restart your treatment in the private treatment room if both the room and Scott are available. Or, we may ask you to reschedule your treatment to another time.

We apologise in advance for any inconvenience, embarrassment or discomfort this may cause, and ask for your understanding.